



Konkola Copper Mines Plc

Quality Policy

At Konkola Copper Mines (KCM) Plc., we are committed to the supply of products of the highest quality and meeting the full satisfaction of our customers. We have a strong belief in continuous improvement. Business excellence underpins all our processes.

Konkola Copper Mines Plc companies commits to:

- ◆ Ensure customer satisfaction by providing products that meet the agreed specifications.
- ◆ Comply with applicable international, regional, national and local regulations.
- ◆ Coordinate and facilitate implementation of continuous improvement initiatives across the Company.
- ◆ Maintain a system that conforms to the requirement of BS EN ISO 9001:2015 Quality Management System and to continually improve its effectiveness through annual reviews.
- ◆ Establish a continuous improvement culture ensuring participation at all levels of the Company in order to establish quality as a way of life.
- ◆ Meet the requirement of the Konkola Copper Mine Plc Social Policy.

This signed policy is implemented across all KCM operations. Its content and the robustness of implementing it will be reviewed every two years, or as/when need arises, and will include sharing of best practices throughout the Vedanta group.

We have also formulated quality objectives at relevant levels in line with this policy and review the performance of these objectives monthly to ensure on going management of business excellence.

Signed by:

Malcolm Mewett, COO Konkola Copper Mines.

Date: 10th January, 2025

Revision 4